

# Beech Hill Medical Practice: NEWSLETTER

Issue: Winter 2017/2018 No.14

Welcome to our Winter 2017/2018 Practice Newsletter! Once again, copies can be found at reception and on our new website at [www.beechhillmedicalpractice.co.uk](http://www.beechhillmedicalpractice.co.uk).

## **Practice News!**

- We have recently recruited 2 new salaried Doctors at the practice Dr Misterek a female G.P who started with us in June and Dr Mantle a Male G.P who is starting with us in July. We would like to welcome them both to the Practice and we are confident you will find them both great additions to our team
- Doctor Lord has made the decision to take semi-retirement. From July he will be working Monday & Tuesday. We ask that patients may wish to consider seeing one of our newer doctors with Dr Lord now having a reduced number of appointments available

## **New Practice Website**

The practice has a new live website [www.beechhillmedicalpractice.co.uk](http://www.beechhillmedicalpractice.co.uk) We are confident you will like the new design. The website provides a range of information on the practice and links to order your prescription online.

## **Electronic prescribing**

On the 27<sup>th</sup> of June the practice went live with electronic prescribing. This is a new and efficient way of your prescriptions being sent directly to the pharmacy. Please collect a leaflet from the practice or the pharmacy which explains electronic prescribing fully.

## **Short on time?**

Have you signed up to our online services? This will allow you to book appointments and order your prescriptions online saving you the need to contact the practice. If you would like to register for this please ensure you bring identification to the practice on your next visit and we can register you there and then.

## **Did not attend data**

In an attempt to reduce the number of missed appointment the practice will be commencing a text reminder service. This will hopefully give patients who no longer require their appointment a reminder to cancel.

Please ensure we have your up to date mobile number to allow you to benefit from the reminder service.

Month	Doctor		Nurse/HCA		Phlebotomist	
	DNAs	Available	DNAs	Available	DNAs	Available
August	101	3,955	137	1,571	33	939
September	85	3,716	198	1,845	34	889
October	119	4,039	153	1,642	40	914
November	100	3,955	137	2,111	24	901

## **Patient Participation Group**

Don't forget, if anyone's interested in joining our Patient Participation Group (PPG) new members are always welcome! Details are always on the PPG noticeboard or the practice. Our next meeting is to be arranged as we are changing the venue - if you'd like to come along please leave your details at reception so that we can inform you of the date and location.

If you have any suggestions on what you'd like to appear in future editions we'd love to know, you can do this at reception, pop something in our new comments box or drop us a line via the website at [www.beechhillmedicalpractice.co.uk](http://www.beechhillmedicalpractice.co.uk).

**We would like to take this opportunity to wish our patients a Merry Christmas and a Happy New Year!**